

Carl Paukstis

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Objective:

Hands-on development and leadership of software and technical projects, bringing appropriate technology to bear on business needs.

Summary:

Life-long computer professional and leader of teams. Extensive experience with groups developing and sustaining successful software and hardware+software products. Several years of hands-on software engineering experience in system architecture, design and programming languages.

Experience:

Washington State University College of Nursing

Information Systems Coordinator

2014 to Present

- Consulting with Nursing Faculty, Staff and Students on a wide range of service and support activities. Designed and built data warehouse consolidating student information from the multiple internal and external systems. Served the College of Nursing headquarters campus in Spokane and campuses in Tri-Cities, Vancouver, Walla Walla, and Yakima.

HRG: Healthcare Resource Group – Spokane Valley, WA

Vice President, Information Systems

2013 to 2014

Director, Information Technology and R&D

2011 to 2013

- Developed proprietary hospital & clinic billing “Revenue Cycle” account collection system.
- Improved revenue “AR Days” collection score by 17% for dozens of client hospitals and clinics nationwide.
- Oversaw corporate IT, policies and procedures, investment in hardware, software, networks, security and service delivery.
- Managed an IT Services group delivering voice and data network, server and desktop support to a 200+ seat call center, four company office locations, and roving remote workers.

Weatherbee Media, LLC – Philadelphia, PA

Principal Software Developer

2008 to 2010

- Built standards-based web-hosted project management training system for NASA.
- Introduced development infrastructure and standards. Established naming conventions and coding standards. Built version control and shared repository practices.
- Built web-delivered training portals, database, public-education video streaming, accounting.

AIMS, Inc. — Monroe, LA

System Architect & Project Manager

2002 to 2007

- Guided the company’s decision, based on technology and market, for a target platform of Microsoft Windows, Microsoft’s then brand-new .NET technologies, and SQL Server.
- Managed the project. Ramped up the project, hired 7 people as programmers, testers, support and training staff. Introduced Agile methods and Scrum in the company
- Designed the system architecture. Built the project website. Wrote essentially all of the project’s design documentation and the development standards and procedures.

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Experience cont'd:

Alcatel Internetworking (formerly Packet Engines) — Spokane, WA

Director, Software Engineering

2000 to 2001

- Managed design and development of embedded software and control systems for high-capacity carrier-grade Ethernet IP switching routers.
- Established working relationships and cooperative development with corporate development groups in Silicon Valley and in Antwerp. Managed multiple outsourced projects with Wipro in Bangalore.
- Overcame a number of management challenges, notably mass exodus of the original talent because of disillusionment with “corporate” management. This was combined with an aggressive development schedule for a future generation of product at the very leading edge of Internet technology.
- Recruited and hired many engineers, rebuilt team communication, trust and teamwork. Delivered 4 complex product releases on time over a period of 2 years, preserving a \$75M/yr revenue stream.

Getronics, Wang, Olivetti, ISC Corp. (same company, acquired 3 times) — Spokane, WA

Manager (later Director, later V.P.), Software Development

1994 to 2000

- Managed Spokane software product development. Supervised the division’s investment in new software research and development. Ultimately had annual budget responsibility in the \$7M range.
- Directed a staff of 5 managers over 75 technical employees. Sponsored and mentored the introduction of incremental/iterative methods to the SDLC processes.
- Traveled extensively to corporate locations world-wide. Communicated the strategy and the detailed technical information throughout the company.
- Managed the project of moving the company’s primary Pinnacle Plus product from proprietary hardware and specialized Unix to Intel PCs and Windows NT. Delivered this project on time in 6 months, after initially estimating one year to do it, saving over a quarter-million dollars.
- Built relationships and agreements across departments and international divisions to make most effective use of staff in strategic development projects. Saved an estimated \$2M/yr in staffing costs by organizing joint development projects with teams in Shelton, CT and Ivrea and Bologna, Italy.

Development Engineer; International Software Consultant

1984 to 1994

- Embedded systems application programming in Z-80 assembly language and in C on Unix.
- Led on-site software development projects for international distributors and customers.
- Designed and implemented a controller-based foreign currency exchange system deployed by Midland Bank at London’s Gatwick airport.
- Led the software development for a major joint-venture project in China, delivering the first-ever branch bank computerization for ICBC Tianjin. This successful project led to 4 other major contracts in China and \$200M in revenue over 5 years.

University Degree: BBA, Management Information Systems, University of Louisiana at Monroe

Certification: PMP (Project Management Professional), Project Management Institute
CPAT (Certified Patient Account Technician), AAHAM